

# Edgesoft

A mobile intelligence company

## Case Study: Alhambra Fire Department, CA

The goal of the Alhambra Fire Department's Fire Prevention Division is to decrease the number and severity of all fires within the City. This is accomplished through an active code enforcement program, public education activities, engineering and plans review, and vegetation management. The Fire Prevention Division strives to provide these services utilizing well trained and highly motivated personnel who understand the importance of customer service and fire safety education.

A big part of the Fire Prevention Division's work load is centered on conducting code enforcement inspections to ensure fire safety. Currently the Division completes about 600 inspections annually. The Division's goal is a minimum of 1500 inspections annually. A big barrier to the Division reaching its goal are the inefficiencies of the existing records management system and the extra staff time required to overcome them.

**A game changer for the Alhambra Fire Department.** The CIP app provides much needed efficiency to help the Department reach its goal of 1,500 inspections annually. The CIP app is a 100% mobile iPad solution to the laborious manual inspection process. The CIP app offers a completely paperless 3 step workflow for the inspectors to complete inspections in the field, sign with a digital signature, and email the results to the property owner. The CIP app can be real time connected to other City and Fire Department databases, allowing field inspectors to update City data records seamlessly in the course of doing their inspections. Billing can now be automated because the CIP app comes with a back office enterprise data bus that allows it to share information with billing systems.



**Fire Chief Bill Walker:** "The mobile inspection app will enable the Fire Prevention Division to increase public safety by getting more inspections done. This new tool will not only make our entire inspection process much more efficient and thereby save money, and it adds more value to our existing investments in Verizon mobile data technology. "

**Contact:** Ryen Tarbet, EVP Business Development at Edgesoft Inc. for more information. 775.560.9909 or RTarbet@EdgesoftInc.com