

## City of Norwalk, CA selects EdgeSoft, Inc. to Modernize Systems

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**Manhattan Beach, CA** — The City of Norwalk, CA recently announced they have selected EdgeSoft, Inc.'s online permitting and licensing software system ePALS™ Solution to improve city department efficiencies that will save and reduce costs while providing citizens a safe and convenient process to conduct business with the city. Currently all permitting, and plan approvals are processed in person or via email. The new software runs on Amazon Web Services (AWS) cloud which provides the highest level of security required for government agencies.



Building and Code Compliance inspectors will soon be able to complete work in the field using mobile devices. An online public portal feature will allow residents, business owners, and contractors to submit applications online and pay associated fees online. The updated online permitting system and electronic plan review platform will streamline the plan submittal, review and permit processes, as well as enhance the business license process, and increase transparency. It will also provide a more efficient way to communicate with the applicant and other agencies. The new online permitting and licensing software will also allow all Community development department users to manage data

and workflows more efficiently and update the system's information in real time.

The City selected EdgeSoft, inc. after reviewing proposals from 21 companies. An evaluation committee comprised of Community Development (Building and Planning Divisions) and Finance staff reviewed and evaluated the proposals based on qualifications, proposed team and organization, work plan, and proposed fees. The committee determined that EdgeSoft, Inc. will best meet the City's needs within the identified timeline and budget for the project.

### About The City of Norwalk, CA

Norwalk is a city in Los Angeles County, California, United States. The population was estimated at 103,949 in 2019. Founded in the late 19th century, Norwalk was incorporated as a city in 1957. It is located 17 miles (27 km) southeast of downtown Los Angeles and is part of the Greater Los Angeles area. Norwalk is a member of the Gateway Cities Council of Governments. Norwalk's sister cities are Morelia in the Mexican state of Michoacán, and Hermosillo, in the Mexican state of Sonora. Major employers in the city include Norwalk-La Mirada Unified School District, Cerritos College, Los Angeles County, Registrar/Recorder and the Metropolitan State Hospital.

### About EdgeSoft, Inc.

Headquartered in Manhattan Beach, CA, EdgeSoft, Inc. has provided innovative software solutions for over 20 years, designed exclusively for local and state government agencies. Our goal is to provide tools to enable cities and counties to become "smart cities" for the benefit of all their citizens. We are committed to creating products designed to streamline governmental operations and processes, while enhancing each city's internal databases.

To learn more about the EdgeSoft, Inc., go to [www.edgesoftinc.com](http://www.edgesoftinc.com).

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